

# BROCKVILLE MEMBERSHIP REGISTRATION FORM



FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_

DATE OF BIRTH: (MM/DD/YY) \_\_\_\_\_ GENDER: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PROV: \_\_\_\_\_

POSTAL CODE: \_\_\_\_\_ PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

I consent to receiving emails with updates or notifications from the YMCA of Eastern Ontario

**EMERGENCY CONTACT:**

\_\_\_\_\_ First Name Last Name

\_\_\_\_\_ Phone Relationship

**STEP 1 SELECT MEMBERSHIP TYPE (MONTHLY)**

<b>Family (2 Adult)</b> \$121.00 <input type="checkbox"/>	<b>Family (1 Adult)</b> \$99.50 <input type="checkbox"/>	<b>Adult (25-59)</b> \$64.00 <input type="checkbox"/>	<b>Senior 60+</b> \$54.00 <input type="checkbox"/>
<b>Young Adult 18-24</b> \$50.00 <input type="checkbox"/>	<b>Teen 15-17</b> \$38.00 <input type="checkbox"/>	<b>Child 0-12</b> \$37.50 <input type="checkbox"/>	<b>FAP</b> <input type="checkbox"/>

**STEP 2 ADD ADDITIONAL MEMBERS (IF APPLICABLE)**

First Name	Last Name	Gender	Date of Birth (MM/DD/YY)
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

**STEP 3 PRE-AUTHORIZED DEBIT AGREEMENT**

Mastercard  Visa  Bank Account   
(attach void cheque)

Today's payment: \$ \_\_\_\_\_

**Monthly payment:** I authorize the YMCA of Eastern Ontario to debit my bank account/credit card for monthly fees in the amount of \$ \_\_\_\_\_ starting on the 1<sup>st</sup> of \_\_\_\_\_/\_\_\_\_\_.

I understand that I will make the payments for my membership/locker on an ongoing basis. My membership is continuous and has no fixed end date. I may choose to cancel my membership by following the cancellation policy. I understand my membership fee may change based on my age and corresponding membership type. I also understand that my membership fees may increase, with at least 30 days' notice provided by the YMCA.

You may revoke your authorization at any time, in writing, subject to providing 15 days' notice. Contact us at 345 Park St. Brockville, ON K6V 5Y7 or email [brk.membership@eo.ymca.ca](mailto:brk.membership@eo.ymca.ca).

You have certain recourse rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAD Agreement. To obtain more information on your recourse rights, contact your financial institution or visit [payments.ca](http://payments.ca). **You have waived your right to receive pre-notification of the amount of the PAD and agreed that you do not require advance notice of the amount of PADs before the debit is processed.**

\_\_\_\_\_  
Payer's Signature (Authorizing Withdrawals) \_\_\_\_\_  
Date

# BROCKVILLE MEMBERSHIP INFORMATION



## Continuous Membership (Monthly Pre-Authorized Debits)

- Automatically renewed monthly until you CANCEL
- Can be placed on HOLD for 1 - 4 months, during which time no payments will be taken
- **HOLD or CANCELLATION requests must be submitted, in writing, 15 days prior to the next scheduled payment, in person at our Member Services desk or by email to [brk.membership@eo.ymca.ca](mailto:brk.membership@eo.ymca.ca)**
- Holds/Cancellations will not be backdated
- No refunds will be issued for pre-authorized withdrawals
- **Please note we do not accept hold/cancellation requests by phone**
- Lost or stolen membership cards are subject to a \$5 replacement fee

Customer Initials

## Change of Payment Information/Returned Payments

- We must be notified of any changes in banking or credit card information 15 days prior to the next scheduled payment
- Any returned payments (NSF, declined/stopped payment, account closure etc.) will be subject to a **\$20.00 admin fee**, due along with your outstanding payment, at the time of your next visit
- Facility access will be suspended until such time as the debt is cleared
- Accounts with an outstanding payment owing on file may be cancelled unless the payment is received prior to the next scheduled payment date, and all outstanding fees must be paid before restarting a membership or registering in any YMCA programs

Customer Initials

Signature

Date

COMPLETED BY

STAFF USE ONLY

REVIEWED BY

## YMCA Commitment to Privacy

The YMCA of Eastern Ontario is committed to protecting personal information by following responsible information handling practices. We collect and use personal data in order to better meet your service needs, to ensure a safe environment while members are visiting our facilities, for statistical purposes, to complete payment transactions, and satisfy regulatory obligations. You may also hear from us about YMCA programs, services and opportunities that may interest and benefit you. Visit our website [eo.ymca.ca](http://eo.ymca.ca) for more information.

## YMCA Etiquette Statement – Our Commitment to Each Other

The YMCA is a shared experience for everyone to enjoy. Each of us can make it better for all by being considerate to others. YMCA members, staff and volunteers pledge to treat one another with respect and dignity. The YMCA reserves the right to suspend or cancel a membership in its sole discretion for inappropriate behaviour or failure to comply with the etiquette statement outlined at [eo.ymca.ca](http://eo.ymca.ca)

## Your Safety is Important to Us

The YMCA is your partner in achieving an enhanced quality of life through a healthier body, mind and spirit. Our YMCA commitment to proper maintenance and upkeep of our buildings and equipment is an important part of ensuring a safe environment for all to enjoy. This may result in temporary interruptions in service or access to specific areas or equipment within the facility, such as the pool. Membership fee adjustment(s) shall not apply due to maintenance, repair or refurbishment by the YMCA.

## Limitation of Liability

While YMCA staff and volunteers make every reasonable effort to minimize exposure to known risks, the YMCA recommends that you consult with your physician before participating in any YMCA program, and/or using any YMCA fitness equipment or facilities. Neither the YMCA nor its staff or volunteers are licensed medical care providers and have no expertise in determining the effect of any specific program such as an exercise program, or equipment on a medical condition. You understand and agree that in registering for a YMCA program and/or using any YMCA fitness equipment or facilities you may be involved in physical activity and that with any physical activity there is a risk of injury. You agree that you are participating voluntarily and do so at your own risk, and you agree to fully release the YMCA and its officers, directors, agents, staff and volunteers from all claims or lawsuits for any injuries, death, property damage or theft, losses, or any other liability of any kind arising directly or indirectly out of your participation in YMCA programs and/or use of any YMCA fitness equipment or facilities.